#### **CPARB**

## Responsibility / Eligibility Task Force

Kent Carpenter's Hall March 24, 2010 2:00 – 4:00 p.m.

The Responsibility/Eligibility Task Force was established by CPARB to discuss the issues regarding the application of supplemental responsibility criteria and the application of subcontractor eligibility in GC/CM in RCW 39.10.400.

Chair: John Ahlers

Vice-Chair: Ed Kommers

**Introductions**: Participants introduced themselves. There were no phone-in attendees.

**Responsibility Statute (RCW 39.04.350):** Mike Purdy recapped the statute and reviewed the following areas:

- Mandatory criteria
- Supplemental criteria
- Subcontractor Responsibility

The meeting participants each had an opportunity to discuss observations and concerns regarding the use of responsibility criteria.

## **Contractor comments:**

- An overly restrictive criterion appears too often. For example: the names of loggers to be
  used on a project and requirements for a contractor to have worked on a specific length
  and size of pipe.
- Irrelevant criteria: "Future maintenance and service qualifications" even though those services were not included in the RFP.
- Many examples are available.
- Vague criteria such as "integrity and honesty" are of great concern.
- Contractors would like to know who to direct questions or inquiries to in any particular agency
- Contractors may not speak up about a problem with criteria until after the bid.
- Would a panel of experts be of help in designing criteria? Concerns were expressed about the validation of advice received. Contractors may offer a panel of experts on their own.
- Concerns were expressed regarding the verification of subcontractor qualification by the general contractor. There may be adverse interpretations of the statute.

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### Public bodies (owners) comments:

- It would be helpful to be able to apply a "test" to the types of questions anticipated.
- Public bodies need to produce relevant criteria.
- The responses need to be evaluated fairly.
- Concerns were expressed regarding "less sophisticated" owners.
- Concerns might be classified as 1) How do owners create problems 2) How do contractors create problems in their response 3) Are there "systemic" problems with the process?
- What is the best way to train owners? Options were discussed.
- Some owners have staff that review criteria by project groups and question why the particular criteria are needed.
- Public bodies desire bids from qualified contractors.
- Many would prefer training to legislative changes.
- What are the best methods to determine a contractor's skill?
- Does it make sense to establish a repository of best practices?
- The economy has had an impact on the responses by contractors and subsequent appeals.
- Many would prefer to not "re- invent the wheel," in terms of language.
- How can public bodies get the technical experts familiar with the realities of the market?
- How can the examples of poor criteria be improved?
- There may be multiple areas of training: 1) How to write criteria for applicability; 2) Teach contractors how to respond.
- A checklist or test of answers to questions would be helpful as well as good examples. (Questions such as: Who did you talk to? What market checks did you do?)

#### Mike Purdy suggested categories of some of the concerns:

- 1. Overly restrictive criteria
- 2. No indication of the basis for evaluating the response to criteria
- 3. Bidding documents that do not indicate the deadline for the apparent low contractor to provide post bid pre award response to criteria
- 4. No specific deadline for bidders to appeal a determination of non responsiveness
- 5. Evaluation of vague items like "honesty and integrity"
- 6. Documents that mix up responsibility and responsiveness
- 7. Owners are not aware of market conditions and look for the "ideal contractor"
- 8. Contractors avoid bidding because of unrealistic criteria
- 9. Contractors avoid challenging criteria prior to the bid.

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## Pre bid determination of subcontractor eligibility in GC/CM (RCW 39.10.400)

Ed Kommers summarized the issues as discussed in the February CPARB meeting:

- There are cases where it is being stretched to be a selection process, not just eligibility.
- Eligibility is being applied to small subcontracts, unnecessarily putting a burden on subcontractors.
- GC/CMs should publish all criteria, not just make it available. (This may require a statute revision.)
- Responses are expensive for subcontractors to complete compared to the benefit to the GC/CM or owner.
- A lot of subjective criteria are being used.
- Lack of predictability: Firms cannot predict if they will be determined eligible or not, but should be able to.
- Timing for protest and appeal actions is not clearly stated. (This may require a statute revision.)
- There are no criteria for evaluating subcontractors "financial resources."
- A model approved by CPARB may help solve future issues.
- The hearing process has been beneficial and well received by many public bodies.

### 2010 Task Force Goals:

- 1. May: Look at examples of responsibility criteria. Discuss how to improve language. Review Mike Purdy's draft of supplemental guideline revisions.
- 2. TBD: Provide comments on how to improve the "Suggested Guidelines for Bidder Responsibility". Provide material for Appendices A and B.
- 3. TBD: Discuss Pre bid determination of subcontractor eligibility in GC/CM (RCW 39.10.400), and review a draft of a model developed by Ed Kommers.

The meeting adjourned at 4:00 pm.

**Next meeting**: May 20, 2010, at 10:00 a.m.

Location: 25120 Pacific Hwy S, Suite 200, Kent, WA